

SHIPEXEC CLOUD ENGAGEMENT

Introduction

ShipExec is a cloud-based shipping platform designed to meet your shipping needs, where multiple companies and organizations can be configured in a single web-based platform.

How Does ShipExec Cloud Fit into My Business?

ShipExec Cloud supports the following shipping methods:

- Campus/Mailroom Shipping
- Remote Offices
- Retail Locations
- Home-based Employees
- Vendor Shipping
- And More...

What are ShipExec Cloud's Capabilities?

Key Capabilities

- Web-based Administration
- Multiple Companies/Multiple Sites
- Address Books
- Distribution Lists
- Pickup Requests
- Tracking
- Reporting
- Single Sign-On

Extended Capabilities

- Pending Shipments
- Batch Processing
- Highly Configurable User Permissions
- Highly Configurable Screens
- Service Selection Controls
 - Service/date/rate quote based choices
 - Lock down user options

Seamless Migration for Complete View Shipping Customers

- UPS Only (Developer Kit API Engine)
- No Integration or Business Rules
- No Change in Pricing
- Caveats:
 - No support for credit card processing
 - No support for login bypass
 - Requires email address for user Ids
 - Password and auto-logout compliance

Migration Process

- * Customer Settings are Migrated in Advance
- * Migration Team will Work with Customer to Demo, Train, and Cut Over

How is ShipExec Cloud Managed and Administered?

Roles

Role	Description
System Administrator	Can access all system configurations. The System Administrator cannot access the Thin Client.
Enterprise Administrator	Can access a single enterprise and administer all configurations under that enterprise. The Enterprise Administrator cannot access the Thin Client.
Company Administrator	Can access a single company and administer all configurations under that company. The Company Administrator can access the Thin Client.
Site Administrator	Can access a single site and administer all configurations under that site. The Site Administrator can access the Thin Client.
User	Cannot access any configurations. The user can access the Thin Client.

ShipExec Structure

ShipExec Structure	Examples	Description	Required	Optional
System	OM* Test Server, OM QA Server, OM Production Server	The root level for configuring ShipExec.	✓	
Enterprise	OM Enterprises	A collection of companies and is a configuration level only.		✓
Company	OM Retail Store, OM Corporate	The root level for a company's shipping configuration and administration.	✓	
Site	Store # 101, Distribution Center, Mailroom	The sub level for a company's shipping configuration and administration.		✓

* This structure uses an organizational example called OM.

ShipExec Access Structure

Role	System	Enterprise	Company	Site	Thin Client
System Administrator	✓	✓	✓	✓	
Enterprise Administrator		✓	✓	✓	
Company Administrator			✓	✓	✓
Site Administrator				✓	✓
User					✓

How Do Users Access ShipExec Cloud?

The diagram below uses an organizational example called OM.

ShipExec Cloud Organizational Hierarchy

Access to data and capabilities can be managed across all levels and business units within an organization.

- Service levels
- Shipping rates
- Address books
- Distribution lists
- Cost centers
- Billing options
- Configurable reports
- Pickup requests
- Batch Processing
- Field accessibility
- Shipping history
- Tracking

